



15<sup>th</sup> March 2023

Dear Parent/Carer,

**Reminder of acceptable behaviour of adults on school site.**

I am very saddened to be writing this letter to you. I need to remind all parents/visitors to the school site or on social media that there is a code of conduct that **ALL** adults must adhere to. Sadly, we have had several incidents this week involving the behaviour of parents towards staff that have been totally unacceptable. Can I remind all parents this is a primary school, a place of joy, laughter and learning. There is no place for the behaviours we have witnessed this week. The safety of all members of the school community is my number one concern and this cannot and will not be compromised. We have had the following incidents this week:

1. A parent using aggressive behaviour and foul and abusive language towards staff.
2. A small minority of parents using social media inappropriately in order to make derogatory comments about staff and the school.

The overwhelming majority of our parents are kind and respectful, work in partnership with the team at Jubilee and appreciate how hard we all work in the best interests of your child. Mrs O'Connor has in particular received poor behaviour from some parents in relation to school attendance. Mrs O'Connor works well with parents in order to achieve the very best for your children. We will continue to work with all parents to find solutions to improving school attendance. Mrs O'Connor has supported many families in relation to child illness. Where children have been hospitalised for a variety of reasons she continues to work with the parents and pupils in order to ensure a return to school where appropriate. Coming to school is vital for all children and the school continues to work within the government document "Working together to improve school attendance." Every school is now expected to improve school attendance with the support of the Local Authority. Some parents have already met with the education welfare officer Miss Gladwyn in order to ensure that good attendance habits are embedded for their children. The highly proactive work of Mrs O'Connor aims to reduce the number of parents who need further intervention from the education welfare officer as early intervention.

Please rest assured that I will not allow a minority of adults to behave in this way on our site or on social media. The school will be taking a zero-tolerance approach to matters of this nature. Any adult who behaves in this way may face an immediate ban from school site, their behaviour reported to the local police and the school's legal team, who may in turn take legal action against them.

Thank you for your continued support in this matter.

Yours sincerely,

Mrs N McIntyre  
(Executive Headteacher)



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